

PROFILE: GEORGE QUEK



Background

George Quek is an accomplished consultant, coach and facilitator who works with senior leaders like CEOs, VPs and GMs and their teams to improve their individual and organisational leadership and management performance. Prior to that, he had over 15 years of senior leadership experience with Fortune 500 and regional multi-national corporations. He started his career with Andersen Consulting (now known as Accenture) before joining ServiceMaster, a US Fortune 500 multinational that was on Fortune's Most Admired Companies, becoming its Country Head. He then became the General Manager for Greater China and then Vice President/Business Unit CEO with responsibility over 800 employees in 6 countries for a logistics group. He was later headhunted to be the Director of Service Quality Centre, the training and consulting arm that is part of the Singapore Airlines Group. George is recognized as an authority on Structured Mentoring in Asia having helped implemented mentoring initiatives for numerous 15 organisations like Temasek Holdings. He authored the bestselling "**Service Unusual**" (2005) which is distributed throughout Asia and published in English, Chinese and Thai.

Coaching Experience

George earned both Bachelor and Master in Business Administration from the University of Texas at Austin. He qualifies with a Certificate in Corporate Coaching from Corporate Coach U, USA. George is a *Master Trainer* for psychometric assessments WorkPlace Big Five ProFile & DISC. In addition, he is certified in MBTI, FIRO-B, Conflict Dynamics Profile as well as Center for Creative Leadership's suite of 360 assessment tools like Benchmarks.

Some recent/current coaching assignments

Organisation	Industry	Level	Country
Deloitte	Audit	Partners	China
Pfizer	Manufacturing/Pharmaceuticals	Upper Middle Mgmt	Singapore
Keppel Land Commercial	Property	CEO	Singapore
Singapore Armed Forces	Military	Colonels	Singapore
Sun Hung Kai Properties	Property	GMs	Hong Kong
Zuellig Pharmaceuticals	Healthcare/Distribution	GM	Singapore
Workforce Development Agency	Governmental Body	Deputy CEOs	Singapore
SMRT	Rapid Transit	Directors	Singapore

Additional Information

George's coaching value-add lies in his first-hand line experience in leading organizations. He is thus able to better relate to and understand leadership challenges. His coaching motto is: "*Helping successful leaders be more successful in work and life.*"